

Title
Privacy Policy

Status
Final

Date
09.10.2024

Version
1.10

Privacy Policy

Declaration on the Use of Personal Data

Authorization

Authorizer	Signature	Date
Dr. Arnd Karden	Dr. Arnd Karden <small>Digital unterschrieben von Dr. Arnd Karden Datum: 2024.10.10 19:15:15 +02'00'</small>	
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I. Name and address of the controller

The controller within the meaning of the General Data Protection Regulation and other national data protection laws of the Member States as well as other data protection regulations is

TeleAlarm Europe GmbH
Herzstrasse 2
04329 Leipzig
Tel: +49 (0) 341 271 57 80
Email: datenschutz@telealarm.com

II. Contact details of the data protection officer

Lawyer Marion Albrecht
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Hans-Böckler-Allee 26
30173 Hanover
Tel: +49 (0) 511 547 47 0
Email: datenschutz@activelaw.de

III. General information on the processing of your data

Personal data means any information relating to an identified or identifiable natural person; an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Controller means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data. The controller is named under section I.

Third party means a natural or legal person, public authority, agency or body other than you, the controller, the processor and the persons who, under the direct authority of the controller or processor, are authorized to process the personal data.

IV. Scope of the processing of your personal data

We collect and use personal data only insofar as this is necessary to fulfill our contractual obligation to you or due to the initiation of a contractual relationship or due to legal obligations or if you have given us your consent.

If you have signed the profit distribution agreement, the purpose of processing your personal data is to fulfill our obligations under this agreement. Your personal data will be forwarded to third parties (e.g., our sub-agents, the cooperative, commercial agents) exclusively for the purpose of fulfilling the contract concluded with you.

No further data processing takes place.

We treat your personal data confidentially and in accordance with the statutory data protection regulations and this privacy policy.

V. Legal basis for the processing of personal data

Insofar as we obtain your consent for the processing of personal data, Art. 6 para. 1 lit. a of the EU General Data Protection Regulation (GDPR) shall serve as the legal basis for the processing of personal data.

When processing personal data that are required to fulfill a contract with you, Art. 6 para. 1 lit. b GDPR shall serve as the legal basis. This also applies to processing operations that are necessary to conduct pre-contractual measures.

Insofar as the processing of personal data is necessary to fulfill a legal obligation to which our company is subject, Art. 6 para. 1 lit. c GDPR shall serve as the legal basis.

If the processing is necessary to safeguard a legitimate interest of our company or a third party and your interests, fundamental rights and freedoms do not outweigh the former interest, Art. 6 para. 1 lit. f GDPR shall serve as the legal basis for the processing.

VI. Data erasure and storage duration

Your personal data will be erased or blocked as soon as the purpose of storage no longer applies. Data may also be stored if this has been provided for by the European or national legislator in EU regulations, laws or other provisions to which the controller is subject. The data will also be blocked or erased if a storage period prescribed by the aforementioned standards expires unless there is a need for further storage of the data for the conclusion or fulfillment of a contract.

VII. Your rights in connection with data processing

If your personal data is processed, you are a data subject within the meaning of the GDPR and you have the following rights:

Right to information

You can request confirmation from us as to whether personal data concerning you are being processed by us.

If such processing is taking place, you can request the following information from us:

- (1) The purposes for which the personal data is processed
- (2) The categories of personal data that are processed
- (3) The recipients or categories of recipients to whom the personal data concerning you has been or will be disclosed
- (4) The planned duration of storage of the personal data concerning you or, if specific information on this is not possible, criteria for determining the duration of storage
- (5) The existence of a right to rectification or erasure of personal data concerning you, a right to restriction of processing by the controller or a right to object to such processing
- (6) The existence of a right of appeal to a supervisory authority
- (7) All available information about the origin of the data if the personal data is not collected from the data subject
- (8) The existence of automated decision-making, including profiling, referred to in Art. 22 (1) and (4) GDPR and, at least in those cases, meaningful information about the logic involved, as well as the significance and the envisaged consequences of such processing for the data subject

You have the right to request information as to whether the personal data concerning you are transferred to a third country or to an international organization. In this context, you may request to be informed of the appropriate safeguards pursuant to Art. 46 GDPR in connection with the transfer.

Right to rectification

You have a right to rectification and/or completion vis-à-vis the controller if the processed personal data concerning you are incorrect or incomplete. The controller must make the correction immediately.

Right to restriction of processing

You may request the restriction of the processing of your personal data under the following conditions:

- (1) If you contest the accuracy of the personal data concerning you for a period enabling us to verify the accuracy of the personal data
- (2) The processing is unlawful, and you oppose the erasure of the personal data and request the restriction of their use instead
- (3) We no longer need the personal data for the purposes of the processing, but it is required by you for the establishment, exercise or defense of legal claims, or
- (4) If you have objected to the processing pursuant to Art. 21 (1) GDPR and it is not yet certain whether our legitimate reasons outweigh your reasons

If the processing of personal data concerning you has been restricted, such data may only be processed – apart from being stored – with your consent or for the establishment, exercise or defense of legal claims or for the protection of the rights of another natural or legal person or for reasons of important public interest of the Union or of a Member State.

If the restriction of processing has been restricted in accordance with the above conditions, you will be informed by us before the restriction is lifted.

Right to erasure

You can demand that we erase your personal data immediately and we are obliged to delete this data immediately if one of the following reasons applies:

- (1) The personal data concerning you are no longer necessary for the purposes for which it was collected or otherwise processed.
- (2) You revoke your consent on which the processing was based pursuant to Art. 6 para. 1 lit. a or Art. 9 para. 2 lit. a GDPR and there is no other legal basis for the processing.
- (3) You object to the processing pursuant to Art. 21 (1) GDPR and there are no overriding legitimate grounds for the processing, or you object to the processing pursuant to Art. 21 (2) GDPR.
- (4) The personal data concerning you has been processed unlawfully.
- (5) The erasure of personal data concerning you is necessary to fulfill a legal obligation under Union law or the law of the Member States to which we are subject.
- (6) The personal data concerning you was collected in relation to information society services offered in accordance with Art. 8 para. 1 GDPR.

If we have made the personal data concerning you public and we are obliged to erase it in accordance with Art. 17 para. 1 GDPR, we will take appropriate measures, including technical measures, considering the available technology and the implementation costs, to inform data controllers who process the personal data that you, as the data subject, have requested them to delete all links to this personal data or copies or replications of this personal data.

The right to erasure does not exist if the processing is necessary:

- (1) To exercise the right to freedom of expression and information
- (2) For compliance with a legal obligation which requires processing by Union or Member State law to which we are subject or for the performance of a task conducted in the public interest or in the exercise of official authority vested in the controller
- (3) For reasons of public interest in the area of public health in accordance with Art. 9 para. 2 lit. h and i and Art. 9 para. 3 GDPR
- (4) For archiving purposes in the public interest, scientific or historical research purposes or statistical purposes in accordance with Art. 89 para. 1 GDPR, insofar as the right referred to in section a) is likely to render impossible or seriously impair the achievement of the objectives of that processing, or
- (5) For the assertion, exercise or defense of legal claims

If you have asserted the right to rectification, erasure or restriction of processing against us, we are obliged to notify all recipients to whom the personal data concerning you has been disclosed of this rectification or erasure of the data or restriction of processing, unless this proves impossible or involves a disproportionate effort.

You have the right to be informed about these recipients.

Right to data portability

You have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format. You also have the right to transmit this data to another controller without hindrance from the controller to which the personal data has been provided, where:

- (1) The processing is based on consent pursuant to Art. 6 para. 1 lit. a GDPR or Art. 9 para. 2 lit. a GDPR or on a contract pursuant to Art. 6 para. 1 lit. b GDPR, and
- (2) The processing is conducted using automated procedures

In exercising this right, you also have the right to have the personal data concerning you transmitted directly from one controller to another, where technically feasible. This must not impair the freedoms and rights of other persons.

The right to data portability does not apply to the processing of personal data necessary for the performance of a task conducted in the public interest or in the exercise of official authority vested in the controller.

Right to object

You have the right to object at any time, on grounds relating to your particular situation, to processing of personal data concerning you which is based on Art. 6 para. 1 lit. e or f GDPR.

We will no longer process the personal data concerning you unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms or for the establishment, exercise or defense of legal claims.

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If your personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of your personal data for such marketing, which includes profiling to the extent that it is related to such direct marketing.

If you object to processing for direct marketing purposes, your personal data will no longer be processed for these purposes.

Right to revoke the declaration of consent under data protection law

You have the right to revoke your declaration of consent under data protection law at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

Right to lodge a complaint with a supervisory authority

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement if you believe that the processing of personal data relating to you infringes the GDPR.

The supervisory authority with which the complaint has been lodged shall inform the complainant of the status and outcome of the complaint, including the possibility of a judicial remedy pursuant to Art. 78 GDPR.

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