Care solutions

Made in Germany

TeleAlarm®
N86

MORE FREEDOM
with TeleAlarm products

TeleAlarm®
SWISS TECHNOLOGY

TeleAlarm

Development of the first Carephone — 1985

1956 — Founding of the company Telectronic in Geneva

1987 — Registration of the trademark TeleAlarm®
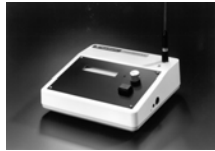
Production of the first NurseCall system — 1994

2001 — Acquisition of the Swedish company Antenna AB along with its entire European subsidiaries

Telectronic becomes TeleAlarm SA — 2004

2006 — BOSCH — Acquisition by Bosch

Integration of TeleAlarm into Leesys GmbH — 2015

2017 — Launch of the TA7x Series

Launch of the NurseCall 8 — 2022

2024 — TeleAlarm becomes part of PRIMEPULSE SE

Distinguished customers, partners and friends,

It is my great pleasure to welcome you on behalf of TeleAlarm and introduce our comprehensive range of innovative products and solutions. As the managing director of this esteemed company, I take pride in our long history, characterized by continuous growth, innovation and a clear focus on our customers' needs.

Since our establishment in 1956, TeleAlarm has always aimed to exceed our customers' expectations. This commitment to the highest quality and customer satisfaction is at the core of our success and has led to the recognition and appreciation of our products and solutions in many European countries.

Our core competencies lie in the development of wireless home emergency call devices and nurse call systems. We firmly believe that our products contribute to improving the quality of life and safety of our users.

I would like to personally thank you for your trust in TeleAlarm and I am confident that you will find the right solutions to meet your individual requirements in our offerings.

Sincerely,

Dr. Arnd Karden
Managing Director
TeleAlarm Group

About TeleAlarm

TeleAlarm is a leading provider of personal emergency response systems, offering innovative hardware and software solutions for elderly individuals and those with physical disabilities. With over 60 years of experience in product development, our company continuously adopts modern technologies to enable our users to live independently in their familiar surroundings.

Our History and Values

Founded in 1956 in Geneva, Switzerland, under the name Telectronic, TeleAlarm draws on decades of Swiss craftsmanship and technological expertise. Over time, TeleAlarm has become synonymous with personal emergency response devices in Switzerland. These values of precision and quality continue to shape our philosophy today. We prioritize reliability and innovation to always provide our customers with the best solutions.

Expansion and Partnerships

Since April 2024, the Dutch company ZorgServicePunt+ (ZSP+) has been part of the TeleAlarm Group. ZSP+ is a nationwide, independent service provider that supports healthcare organizations in the provision and maintenance of personal alarms, access solutions, lifestyle monitoring, video communication, and other care automation for outpatient care. With over 15 years of experience in the healthcare sector, ZSP+ offers tailored technological solutions and takes care of practical and administrative tasks. A qualified team of installers ensures the installation and maintenance of the equipment, always keeping the needs of care recipients at the forefront.

Since August 1, 2024, TeleAlarm has been part of Primepulse SE. PRIMEPULSE is the investment company founded by the creators of the TecDAX-listed IT service provider CANCOM. The company primarily invests in growth-oriented IT and technology companies in the DACH region. PRIMEPULSE brings extensive experience in the IT sector and a deep understanding of business models and markets, contributing to the strategic development of its portfolio companies.

CUSTOMIZED SUPPORT

Our hardware and software systems are specifically designed for individuals who wish to lead an independent life in their own home while maintaining the reassuring knowledge that help is always available when needed.

Because our users have diverse needs and living circumstances, we place great emphasis on making our solution concepts extremely flexible.

OUR
PRODUCT OVERVIEW

- Assistive Technology Carephones
- TeleAlarm Cloud Services
- Mobile emergency call systems
- NurseCall solutions and accessories
- LMS 9 professional system
- Cloud Monitoring System

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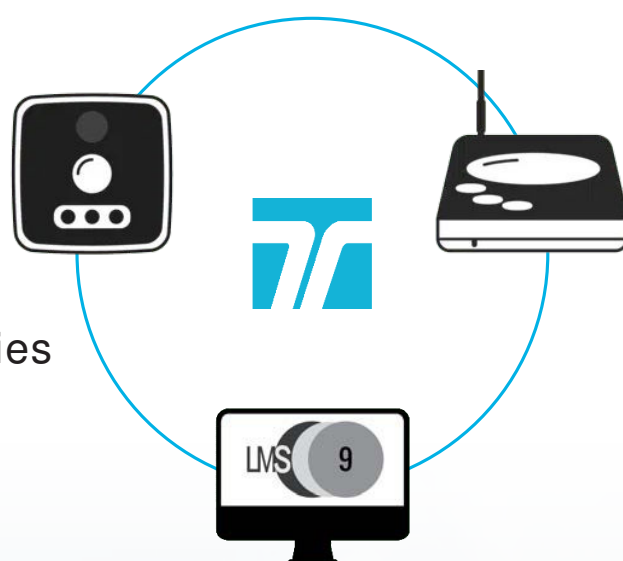
Our customer philosophy

Our philosophy is guided by a clear vision: our primary goal is to meet the needs of our customers, especially those of older adults, social services, nursing professionals and all who use our products and services.

We are passionately committed to developing a deep understanding of our customers' requirements and, based on that, designing innovative products that enhance daily safety.

Our mission extends to the continuous advancement of products, programs, and systems to establish a leading position in this market segment. The highest product quality is the cornerstone of our efforts.

" By leveraging cutting-edge technologies, we aim to empower individuals to maintain their independence in their own homes for as long as possible. "

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SERVICE

We offer regular maintenance and update services to ensure that your TeleAlarm product is always up to date and functioning smoothly. This includes software and hardware updates to ensure the security and performance of your components.

TA74-Series

Home Carephone devices

PRODUCT DESCRIPTION

Our TA7x series of Carephones have been specially designed to provide an impressive range of benefits to individuals who wish to lead an independent life in their own homes while also seeking the reassuring knowledge that help is available at all times.

The operation of our Carephone devices is extremely user-friendly and their maintenance is straightforward. Battery replacements can be easily carried out, and you have the option to order accessories separately. Management is handled through TeleAlarm's Cloud Services, ensuring customers' security and satisfaction. Software updates can be conveniently performed through remote maintenance.

Another outstanding feature of these devices is their unparalleled audio quality, which can be crucial in emergency situations.

Swiss Design – Made in Germany

Carephone
TA74 Black
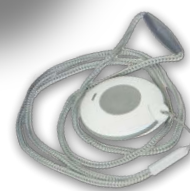
Wireless transmitter Tx
with cord

To obtain detailed product information, please scan the QR code.

Your benefits:
- **Unparalleled voice quality**
- **Easy programming:**
  pre-programming via TeleAlarm Cloud Services or with the local Configuration Manager
- **Compatibility:**
  support for a wide range of wireless peripheral devices
- **Alarm type management:**
  management of alarm types from peripheral devices
- **Activity monitoring:**
  built-in activity monitor to ensures that an emergency call is sent automatically:
  - if the daily button is not pressed
  - if no activity is detected during a preset time period
- **Expandable:**
  up to 20 wireless transmitters programmable
- **Updates:**
  remote software updates possible
- **IP:**
  fully IP capable (RBIP, SCAIP, RBIP-S and TS50134-9)
- **GSM:**
  2G/3G/4G, VoLTE

NurseCall 8
Nurse Call System

PRODUCT DESCRIPTION

The outstanding feature of the NC8 system lies in its wireless installability, whether as a standalone solution or as a seamless integration into existing systems. This provides an unparalleled level of flexibility in designing and implementing your individual solution concepts.

The wireless transmitters not only boast waterproof properties but also adhere to the stringent standards of DIN VDE 0834, including integrated radio range monitoring. These features ensure the highest level of security and surveillance.

The NC8 system was developed with a forward-looking vision and can effortlessly adapt to your changing needs. The expandable radio protocol and the ability to activate dementia and localization functions as required make the NC8 a long-term investment in the safety of your residents.

Wireless transmitter
S87

RAC80
magnetic contact detector

To obtain detailed product information, please scan the QR code.

Your benefits:
- **Wireless device installation**
- **Waterproof wireless transmitter** waterproof transmitters for security compliant with DIN VDE 0834
- **Forward-looking:** flexible NC8 nurse call system that adapts to your needs
- **Expandable radio protocol:** customizable dementia and location functions
- **Individually programmable accessories:** easy installation and adjustment of accessories
- **Flexible management software:** compatibility with various care systems
- **Real-time data and alarm**
- **Flexibility in dementia care:** location transmission during alarm or leaving the building
- **Regular maintenance and updates:** continuous optimal security and performance with software and hardware updates

LMS 9
Control Centre Management System

PRODUCT DESCRIPTION

Our shared goal is to maintain the independence of your customers for as long as possible. Our contribution to this goal lies in reliable technology that you can count on at all times.

With our software platform, the Control Centre Management System 'LMS 9', we fully meet this demand.

This platform was developed in close collaboration with our customers, enabling us to offer a flexible system.

It is characterized by intuitive alarm processing and high adaptability. LMS 9 is the ideal solution for the requirements of a modern emergency call centre.

- **Compatibility:** LMS 9 is compatible with TA74 and other dispersed alarms, enhancing its flexibility and integration into existing systems.

- **Full-IP:** LMS 9 can receive emergency calls over modern NGN telecommunications networks, making it ready for communication via Full-IP technology. Nevertheless, connection options via analogue or emulated analogue telephone networks are still available.

- **Intuitive alarm processing:** The alarm client features a deliberately simple and clearly structured design, making it a reliable foundation for dispatcher work.

- **Multi-tenant capability:** This outstanding feature allows for the consolidation of multiple associations or cooperative partners, enabling customization to individual business models.

- **Scalability:** Thanks to the modular structure and scalability of the components, the system can be flexibly adjusted to your technical and economic requirements. This means, for example, that the system can be expanded with options like MobSec or Backup.

To obtain detailed product information, please scan the QR code.

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Cloud Monitoring System
Control Centre Software
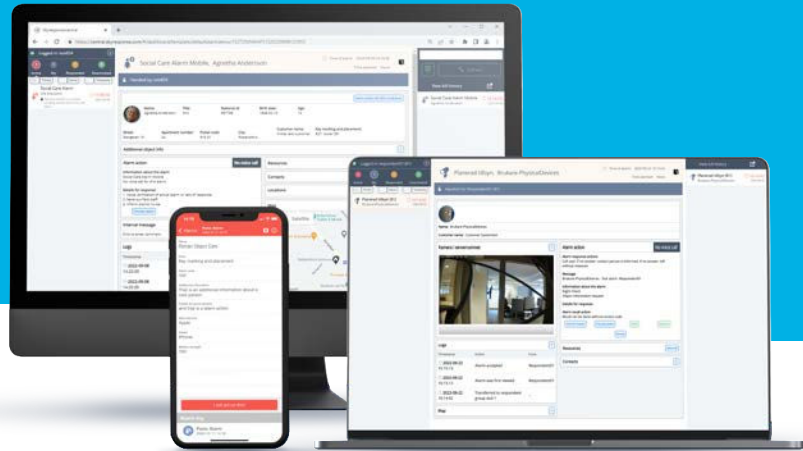
PRODUCT DESCRIPTION

In critical emergency situations, a rapid response and efficient coordination are indispensable. In collaboration with Skyresponse, TeleAlarm enables versatile and location-independent emergency response, both centrally and on the go. Our Cloud Monitoring System, our next-generation control centre software, offers the ideal solution for monitoring and handling alarms.

The interoperability of the Cloud Monitoring System ensures seamless integration of all types of alarms, allowing for flexible scalability.

Thanks to its ergonomic user interface, the Cloud Monitoring System provides intuitive and efficient operation, along with user-friendly navigation. As a result, the control centre software enhances efficiency, user-friendliness, and work quality, minimizing training times and ensuring rapid response in emergencies.

Cloud Monitoring System

To obtain detailed product information, please scan the QR code.

Your benefits:

- **100% cloud-based:** The Cloud Monitoring System is available every where, thanks to 100% cloud technology
- **AWS security:** We utilize Amazon Web Services (AWS) as a secure data platform
- **Interoperability:** Compatible with various systems and devices for seamless integration
- **Flexible and scalable:** Our control centre software grows with your requirements
- **Future-proof:** Support for transitioning from analogue to smart care
- **Hardware-independent:** Works on different devices
- **True SaaS solution:** Flexible and customized solution without the need for your own servers
- **Indoor alarm location:** Precise alarm location inside buildings
- **Support for mobile responders & lone workers:** Effective coordination of mobile responders and lone workers

Certified Production Facility
in accordance with ISO 9001:2015

At TeleAlarm, our primary objective is the development and manufacture of products and systems of the highest quality, always prioritizing user safety. In pursuit of this commitment, we have implemented a quality management system that aligns with the rigorous standards of our corporate philosophy. All our products adhere to current safety and communication standards.

Furthermore, both TeleAlarm Europe GmbH and TeleAlarm SA have been certified to ISO 9001:2015 by TÜV SÜD Management Service GmbH.

This certification covers the areas of sales and customer service, as well as development (for TeleAlarm SA only) and manufacturing (for TeleAlarm Europe GmbH only) of electronic security and telecommunications systems.

Our highly motivated team works tirelessly every day to provide our customers with top-quality products that embody the motto:

'Swiss Design – Made in Germany'

Numerous certificates and awards reflect the quality of our work.

- **RoHS Compliance:** Adherence to guidelines for the protection of human health and the environment.

- **WEEE Certification:** Compliance with regulations for the disposal of electronic waste.

- **Quality Management System:** Certification to ISO 9001:2015 for the development, manufacturing, distribution, and customer service of electronic security and telecommunications systems.

- **Certified Production Facility in Leipzig:**
  - Quality management to ISO 9001:2015 and ISO/TS 16949:2009 for the development and production of electronic components and devices.
  - Environmental management to ISO 14001:2004, promoting a more conscious and sustainable use of resources.
  - Climate protection certificate: Focused reduction of greenhouse gas emissions and other environmental impacts, along with documented energy cost reduction per ISO 50001:2011.
  - Compliance with and continuous improvement of information security standards per ISO/IEC 27001:2013.

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TeleAlarm: Expertise in communication technology since 1956

TeleAlarm SA was founded in 1956. The continuous pursuit of uncompromising quality and customer satisfaction forms the foundation for the exceptional performance and high acceptance of our products and solutions in many European countries.

Our core competencies include wireless home emergency call devices and nurse call systems.

think
green

We develop and produce our products with a focus on sustainability and environmental consciousness.

We are at your disposal if you have any questions.

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